



## Office of the State Long-Term Care Ombudsman 2015 Ohio Bed Fee Collection

### FREQUENTLY ASKED QUESTIONS

**Q: What time period does this billing cover?**

A: The Ohio Bed Fee is collected once per year with invoices being mailed at the end of the calendar year. This billing is for calendar year 2015.

**Q: This facility went out of business this billing year or the number of beds was reduced. Do we still pay the full amount?**

A: Yes. The Ohio Revised Code states that payment must be made for each bed maintained by the facility for use by a resident during any part of the year. You are required to pay for the maximum number of beds available for use during any part of the billing year.

**Q: The number of beds was increased or reduced. What should I do?**

A: In the event that the number of beds that you are licensed for was changed prior to calendar year 2015, please send proof of the change by enclosing a copy of the appropriate documentation from the state licensing agency with your payment for the adjusted number of beds. If the number of beds was reduced in calendar year 2015, you must submit payment for the maximum number of beds for 2015 and the information you enclose will be used to update our records for the 2015 billing cycle.

**Q: What is the money used for?**

A: 100% of the bed fee monies are used entirely for the support of the twelve Regional Long-Term Care Ombudsman Programs serving the consumers of each facility. The role of ODA is to collect and allocate the funds to the Regional Long-Term Care Ombudsman Programs. The collected funds are allocated according to the proportion of total beds in each regional program area. The mission of the Long-Term Ombudsman Program is to seek resolution of problems and advocate for the rights of residents of long-term care facilities with the goal of enhancing the quality of life and care of consumers.

**Q: Can the invoice be mailed directly to our corporate or accounts payable office?**

A: No. All invoices are mailed to the facility address and it is the facility's responsibility to ensure payment is made.

**Q: I have questions about this invoice. Who should I call?**

A: The easiest and quickest way to get answers to your questions is to email us at [bedfee@age.ohio.gov](mailto:bedfee@age.ohio.gov). If you do not have access to email, you may contact **ODA at 614-466-1221**. If you get the voice mail system, please leave a detailed message and your call will be returned as soon as possible.

**Q: I already paid my licensing fee or am not subject to a licensing fee.**

A: The Ombudsman Bed Fee is separate from fees you may pay to maintain a license to operate a facility.